No.2010/Tele/2(1)/1/Pt.

New Delhi,
Dated:12.10.15

The Managing Director,
CRIS, Chanakyapuri,
New Delhi.

The General Manager,
All Indian Railways.

Chairman & Managing Director,
Konkan Railway Corporation Ltd. (KRCL)
Mumbai

Sub: Analysing of calls to and from CUG SIM's allotted
to Train crew between Sign ON and Sign OFF.

Ref: JPO issued vide Railway Board's letter No. 2010/Tele/2(1)/1
Pt. dated 21.12.2012.

To comply with monitoring of calls originating/received from CUG
SIM's allotted to Train Crew during the period of run as per JPO referred
above; Procedure Order for analysing the calls using the Call Details of the
CUG SIM on the CMS application is attached.

DA: Procedure Order

(Harish Pawaria)
Director (Telecom)
Railway Board

C/-

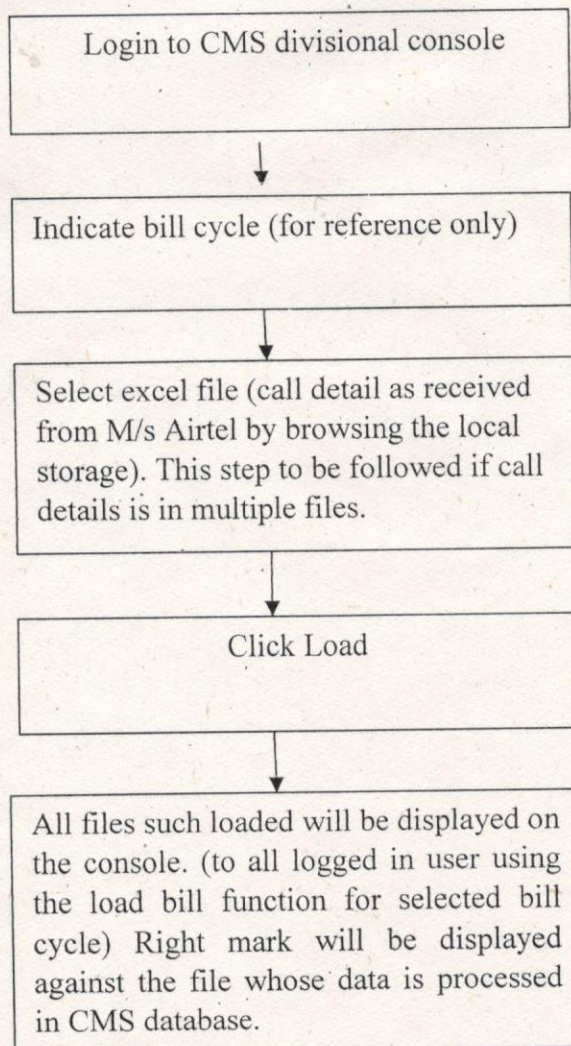1. CEEs, CMEs, COMs, CSOs & CSTEs, All Indian Railways.
2. Adv.(Safety), Adv(RS), EDME(Tr.)

1. Loco Operations department of a division will provide list of CUG number of Loco pilots lobby wise to S&T Deptt.
2. S&T Deptt. will forward the CUG details to M/s. Airtel.

3. M/s Airtel will submit the call details of the Loco pilots lobby-wise in excel format (.csv, .xls, .xlsx) at the end of every month / billing period. The file size of the call details will be restricted to 2MB. Multiple files will be given to cover all the Loco pilots of the nominated lobby.

4. In the CMS application available in crew lobbies, a new function "**Upload CUG bill**" has been created in divisional console.

5. Call details excel files (.csv, .xls, .xlsx) in prescribed format received from S&T will be loaded by divisional control by following steps.

```
┌─────────────────────────────────────┐
│   Login to CMS divisional console   │
└─────────────────────────────────────┘
                 │
                 ▼
┌─────────────────────────────────────┐
│  Indicate bill cycle (for reference │
│              only)                  │
└─────────────────────────────────────┘
                 │
                 ▼
┌─────────────────────────────────────┐
│ Select excel file (call detail as   │
│ received from M/s Airtel by browsing│
│ the local storage). This step to be │
│ followed if call details is in      │
│ multiple files.                     │
└─────────────────────────────────────┘
                 │
                 ▼
┌─────────────────────────────────────┐
│             Click Load              │
└─────────────────────────────────────┘
                 │
                 ▼
┌─────────────────────────────────────┐
│ All files such loaded will be       │
│ displayed on the console. (to all   │
│ logged in user using the load bill  │
│ function for selected bill cycle)   │
│ Right mark will be displayed against│
│ the file whose data is processed in │
│ CMS database.                       │
└─────────────────────────────────────┘
```
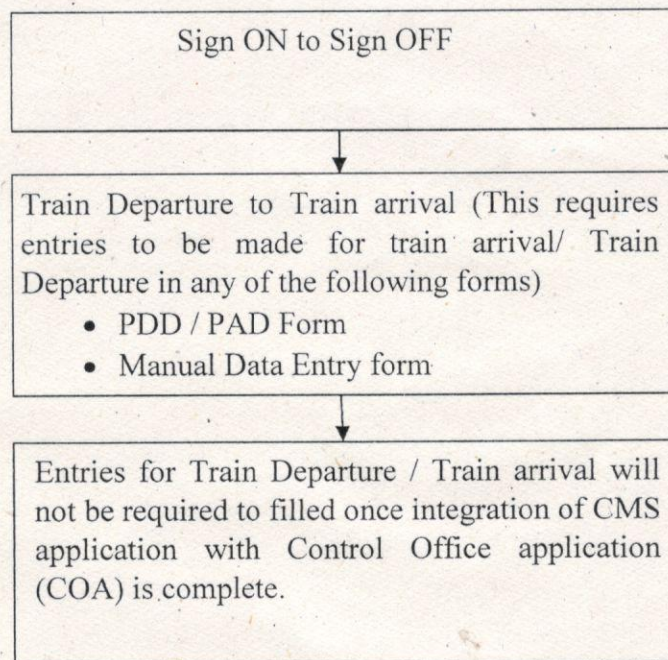
(i) Since same files can be loaded by multiple divisional user it is necessary that call detail file name as given by Airtel shall not be altered by user).

(ii) If same file is loaded by multiple user system will alert that file is already loaded.

6. Once CUG bill excel file is loaded into the system, report for crew which has used mobile bill between Sign ON to Sign OFF for all the crew of that lobby will be available in CMS Report under Management head "CUG Utilization".
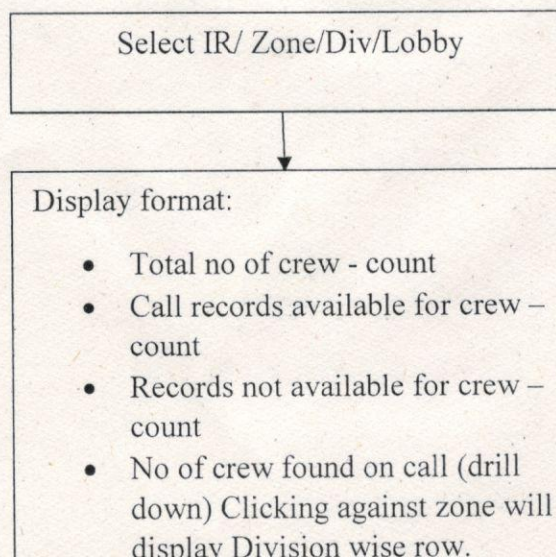
Report of individual crew can also be generated.

Report can be viewed for

```
┌─────────────────────────────────────────────┐
│                                             │
│           Sign ON to Sign OFF               │
│                                             │
└─────────────────────────────────────────────┘
                      │
                      ▼
┌─────────────────────────────────────────────┐
│ Train Departure to Train arrival (This      │
│ requires entries to be made for train       │
│ arrival/ Train Departure in any of the      │
│ following forms)                            │
│   • PDD / PAD Form                          │
│   • Manual Data Entry form                  │
└─────────────────────────────────────────────┘
                      │
                      ▼
┌─────────────────────────────────────────────┐
│ Entries for Train Departure / Train arrival │
│ will not be required to filled once         │
│ integration of CMS application with Control │
│ Office application (COA) is complete.       │
└─────────────────────────────────────────────┘
```

Report allows selecting the period for which utilization is required.

7. Report Format is as under:

```
┌─────────────────────────────────────────────┐
│                                             │
│          Select IR/ Zone/Div/Lobby          │
│                                             │
└─────────────────────────────────────────────┘
                      │
                      ▼
┌─────────────────────────────────────────────┐
│ Display format:                             │
│                                             │
│   • Total no of crew - count                │
│                                             │
│   • Call records available for crew –       │
│     count                                   │
│                                             │
│   • Records not available for crew –        │
│     count                                   │
│                                             │
│   • No of crew found on call (drill         │
│     down) Clicking against zone will        │
│     display Division wise row.              │
```
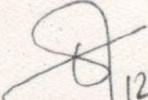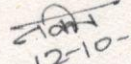
2

8. Clicking on "No. of Crew found on Call" following details will be displayed
   8.1. S.No.
   8.2. Crew ID Traffic Advice
   8.3. Sign ON station
   8.4. Sign ON time
   8.5. Sign OFF time
   8.6. Call time
   8.7. Mobile no called
   8.8. Call duration
   8.9. Call details

   Calling mobile number can be viewed by moving the mouse cursor over crew ID.

9. Division can generate lobby wise report with drill down details.

(SN 1 & 2 will be repeated whenever there is a change in CUG numbers of the Train Crew)

(Shobhan Chaudhuri)
ED/Tele Dev
Railway Board

12·10·15

(Navin Gulati)
GM/CMS
CRIS

12-10-15

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